SRE Resume 2

*CAREER ABRIDGEMENT*

* A Strong information technology driven professional with 9.5 years of experience, skilled in Site Reliability Engineering, DevOps, Automation Engineering, Data Warehousing, BI Report development & Administrations.
* Participated in architecture and design reviews and to provide recommended improvements to the development teams to improve the reliability and performance of applications.
* Worked in design and build solutions to solve challenging customer problems with help of new visualizations, workflows, and integrations that are aligned with customer business requirements and on-boarding.
* Having experience in Windows/ MS SQL/ Cloudera platforms. Ensured user visibility uptime and quality, providing operational and development expertise in making our systems fail rarely.
* Hands on experience in Cognos Analytics & BO in Reports, Packages, Universe, Cubes development and Administrations like Objects migrations, Report scheduling, new data source/ Groups/ Roles creation, Service maintenance and securities implementation/ Patches up-gradation on Servers.
* Proficient in the areas of Query Knowledge about OLTP, OLAP and Data Warehousing Concepts.
* Hands on experience in Tableau, Alteryx, Qlikview and Qliksense administration like Software’s/Drivers installations, Site/ Projects/ Collections creations, WF's/ Dashboard/ Reports migrations, Users onboarding and securities implementation and performing applications maintenance activities.
* Hands on experience in AaaS (Automation as a Service) tool. Using AaaS micro services, automated our DR (disaster recovery)/SR/HA tests and weekly/monthly maintenance activities.
* Working knowledge on monitoring tools like APICA/APPD/Splunk/Geneos and Grafana.
* Proficient in UNIX, Stored procedures, Functions, Packages and other DB objects using Oracle (Sql/Plsql).
* Possesses good communication, interpersonal and leadership skills and ability to work in a team as well as individually.
* An effective member with proven abilities in teams during the project phase like requirements gathering, analysis, training & guiding team members and enabling knowledge sharing among the team.

*SCHOLASTICS*

* IBM Certified Cognos 10 BI Author.
* IBM Certified Cognos 10 Metadata Model Developer.
* IBM Certified Administrator - Cognos 10 BI.

*TECHNICAL Expertise*

* Tools: Jules, Jenkins, Aim, Cognos Analytics and Administration, Tableau Administration, Alteryx Administration, BO 4.2 Reporting and Administration, QlikView/ QlikSense Administration
* ETL Tools: Informatica 10.2, Alteryx 2019.3 Designer.
* Monitoring Tools: APICA, APPD, Splunk, Geneos and Grafana.
* RDBMS: Oracle 11g/10g/9i, DB2, Sybase.
* Operating Systems: Windows 98, XP, 7, 10 and Unix

*CAREER HIGHLIGHTS*

*July’2011 to July’2014; with Wipro Infotech, Hyderabad/Delhi as a Analyst Programmer*

*August’2014 to September’2016; with Accenture Services Pvt. Limited, Hyderabad as a SE Analyst*

*September’2016 to till date; with JPMorgan Chase & Co., Hyderabad as a Senior Associate*

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| Organization | Project | Duration |
| JPMorgan Chase & Co, Hyderabad | Controls Room & RADAR | 2016’Sep to Present |
| Accenture Services Pvt. Limited, Hyderabad | BMW-SAO Germany | 2014’Aug to 2016’Sep |
| Wipro Limited, Delhi | CBEC-EDW (Ministry of Finance, Government of India) | 2011’Jul to 2014’Jul |

Projects Handled:

Client : JPMorgan Chase & Co.

Duration : Sep’16 to Present

Role : BI Report Developer & Administration/ Site Reliability Engineer

Environment : Cognos 11.1.5, Tableau 2019.1, Alteryx 2019.3, BO 4.2, Informatica 10.2,

Description

Risk Assessment Data Analytical Reporting (RADAR)RADAR application enhances the stability of the banking system by proactively monitoring critical business processes, applications and infrastructures using thresholds to help identify probability of failures, applications risk and publishing warnings(if thresholds are met) to inform users for proactive analysis.

This creates proactive responses to help prevent issues/failures from occurring.

Accountabilities

* Developed, tested, and debug automated tasks (Apps, Systems, Infrastructure) for clustered multi-tier applications.
* Worked with development teams throughout the software life cycle ensuring sustainable software releases and performed optimization and automation of tasks and driving client self-service to minimize constraints.
* Established performance baseline, capacity thresholds, correlate events, and defined monitoring/alerting criteria for application stability and troubleshoot priority incidents, facilitate blameless post-mortems.
* Performed analytics on previous incidents and usage patterns to better predict issues and take proactive actions.
* Having good understanding of infrastructure components like AD, DNS/ ODBC, Network, Windows Cluster, Load Balancer, Data Encryption.
* Investigated root cause of severe and systemic outages, identified the issues and performed corrective actions.
* Build the infrastructure and reduction of the cost of support (hours of effort) through the elimination of operational issues.
* Lead and participated in performance tests, Disaster Recovery (DR)/SR/HR activities identifying bottlenecks, opportunities for optimization and capacity demands.
* Developed automated solutions to predict and address potential problems before they result in a service interruption.
* Providing impact assessment and mitigation plan for changes going into the production environments.
* Coordinating between various support teams during the incident triage and Participated in the 24x7 support coverage as needed.
* Maintaining knowledge base repository and operational documents which required for effective production support.